

Carver Boat Covers have specific warranty periods and terms

The materials and workmanship in Carver products are guaranteed to be free of defects at time of manufacture. Carver Covers all have limited warranty periods please be aware of these prior to placing your order for a made to order boat cover.

The length of the warranty is determined by the type of material ordered. Refer to the marine material information that follows on page 2.

A copy of this document is supplied with your Boat Cover when it is dispatched to you with a copy of your original purchase document please keep this document or your original order number in case of a warranty claim. Carver Boat Covers warranty are non transferable and for the Original Purchaser only.

Please note that in nearly 10 years of Coverworld selling Carver Covers we have had 2 or 3 warranty claims in this time frame, at the time of creating this document (13/06/2017)

Warranty coverage commences on the original date of purchase (original recorded order date). The warranty does not cover normal wear, weather soiling, stains from environmental pollution, mould, mildew and/or standing water, cuts from sharp objects, neglect, accident or misuse. The boat cover or PWC cover must be properly installed, utilized and maintained. Therefore please read the detailed information about Cover Care for maximum lifespan.

It is also important to select the correct cover style and size for your Boat / PWC as incorrectly patterns or sizes can result in ill fitment which could affect cover lifespan. This must have been checked prior to purchase as this cover has been made to order and cannot be returned due to order error or change of mind.

In laymans terms a cover must be properly looked after in order to last its minimum guarantee period and beyond, much like buying a new vehicle you need to get it serviced in order for it to last the lifespan that you expect. The same applies to covers, they should be properly looked after and maintained.

All of the materials offered with Carver Covers are specialised outdoor fabrics but if they are not properly looked after then their potential lifespan can be diminished but with on-going care and maintenance you can expect your Carver Boat Cover to provide many years of protection.

We recommened some specific after purchase products to use on your boat cover material to acheive full lifespan, please see our care and maintenance document which is emailed in your order confirmation email as a link. If you do not get the email confirmation with this important information please contact Coverworld as soon as possible after placing your order, but when placing an order your are confirming that you have read all of the information in the Description, FAQ, Instructions, Warranty and Terms. If you have ordered by phone its important to check this information in your order confirmation email.

As your Carver Boat Cover is imported from the USA and has been individually made to order in most cases if there is a defect in the cover then to send it back to the USA for repairs is not a reasonable method of repair due to prohibitive freight costs and time periods. Therefore all repairable defects will be repaired either by Coverworld or we will use the services of a canvas worker close to your home address to remedy the problem.

As the cover is made from material a reasonable repair may include a patch, reinforcement, secondary stitching, as long as the cover is still in serviceable condition this is an acceptable outcome for a warranty repair. Colour fade is not covered by warranty though all the materials are fade resistant.

9.25 oz Sunbrella® 7 Year Limited Warranty

During the first 36 months of ownership a manufacturing defect will be remedied with a Free Repair.* If the cover is not suitable for repair it will be replaced free of charge.

If a problem is found after this time period the following % of Costs or Repair (including any Freight costs) based on your original cover purchase price will be paid for by Coverworld

And as follows the continuing time period up to 7 years (84 months)

37-48 Months: 50% **

49-60 Months: 40% **

61-72 Months: 30% **

73-84 Months: 20% **

7oz SunDura® 4 Year Limited Warranty

During the first 24 months of ownership a manufacturing defect will be remedied with a Free Repair.* If the cover is not suitable for repair it will be replaced free of charge.

If a problem is found after this time period the following % of Costs or Repair (including any Freight costs) based on your original cover purchase price will be paid for by Coverworld

25-36 Months : 50% **

37- 48 Months: 40% **

8oz Performane Polyguard® 3 Year Limited Warranty

During the first 24 months of ownership a manufacturing defect will be remedied with a Free Repair.* If the cover is not suitable for repair it will be replaced free of charge.

If a problem is found after this time period the following % of Costs or Repair (including any Freight costs) based on your original cover purchase price will be paid for by Coverworld

25-36 Months : 50% **

*At Coverworlds descretion the repair will be remedied by either the item being picked up from you and returned to our business address at our expense or by out-sourcing a local canvas worker to undertake the repair work.

** Original Cover Purchase Price.

** Original purchase price is for the Cover only not Freight Costs.

Damage caused by pooled water may not be covered under these warranties. Always tie your boat cover down securely using a system such as our tie-down kit and avoid letting water or snow stand on the boat cover. Standing water and snow will degrade the cover's water repellency and potentially cause mildew or premature leakage. To prevent this from occurring, we highly recommend the use of vented support poles, a boat cover support system, standard support poles or bows to raise any center areas so that water, snow and ice run off the cover and cover maintenance with our Fabric Care Products.

Cover Care and Maintenance

Protect your investment by following our care tips for your cover.

Avoid letting water, snow or other materials like leaves and sticks stand on the boat cover.

Use support poles, straps, or bows to prevent water from pooling on the boat cover.

Always tie boat cover down securely. When trailering, use heavy-duty tie down straps. Avoid using bungee cords that can stretch possibly causing damage to the cover and your boat's finish.

Take the precaution of padding windshield, trolling motors, depth finders, etc. before installing boat cover to avoid accidental tearing.

To keep your boat cover looking its best, regularly brush off any loose dirt with a soft brush and rinse with lukewarm water. To clean, a solution of lukewarm water and mild natural soap such as Ivory™ may be used.

Rinse thoroughly and allow to air dry. The use of detergent is not recommended as it may diminish the water repellent finish on certain fabrics and invite the growth of mildew. We also recommend the use of 303 Fabric & Vinyl Cleaner to safely remove dirt and difficult stains.

Regular exposure and cleaning can diminish the water repellency of certain boat cover fabrics over time.

The water repellent finish used on most boat cover fabrics allows water to bead and run off similar to that of a waxed car. When water beading diminishes, we recommend the use of 303 High Tech Fabric Guard after a thorough cleaning to restore the water repellency of your cover.

Allow boat cover to dry thoroughly before folding for storage.

It is important to follow the guide about Mildew and Treatment