

SunCover 7 Year Limited Warranty.

This warranty pertains to specific products* manufactured by Stormcovers Australia Pty Ltd (* hereinafter referred to as "SunCover").

Except as specifically stated herein, there are no warranties, either expressed or implied, by operation of law or otherwise. SunCover disclaims any implied warranties of merchantability and fitness for a particular purpose. SunCover warranties extend solely to the original purchaser of Sattler's fabric. This warranty applies to our SunCover fabric for a period of seven (7) years** from the original date of purchase and protects against excessive loss of its protective function

The SunCover 7 Warranty covers the material used for the cover construction against damage caused UV. The warranty applies to the Solution Dyed Acrylic Material and does not cover the parts and components. See separate warranty information about care and maintenance of other products and parts.

The warranty of 7 years for the fabric does not cover typical wear and tear which means that over the lifespan of the cover and due its normal use it will not maintain an as new fabric appearance continually. The warranty does not cover any damage caused by weather damage (not UV) such as storms or extreme weather events, or accidents, misuse, abuse, negligence or failure of the customer to follow instructions for proper use, care, cleaning and treatment of the fabrics.

The warranty does not cover damage caused improper installation (ii) external factors, e.g., fire, flood, (iii) environmental factors, e.g. air pollution, bird excrements, (iv) damage caused by mechanical problems or improper processing or handling of the fabrics, or (v) normal wear and tear of the fabrics.

Customer shall give the manufacturer the opportunity to verify and determine the extent of the defect and the damage caused prior to repairing any alleged damage or replacing any defective fabric. This shall include the opportunity to receive samples of the fabric for further analysis. All costs of diagnosis of a warranty defect are the responsibility of the fabric manufacturer. Any costs of diagnosis of a non-warranty defect shall be borne by the customer.

Under no circumstances shall the replacement or repair of any fabrics result in an extension of the warranty period granted herein. The customer shall not attempt to repair the fabric without prior communication with Sattler. Because the fabrics require on-going maintenance, the preceding warranty is not a substitute for maintenance services or other support services.

The SunCover fabric must be properly cared for and maintained. Though it is manufactured using state of the art mould, mildew and water inhibitors fabric maintenance is require in order to keep these conditions at factory levels. Fabric that becomes dirty is susceptible to damage caused by potential growth of mould spores on the material surface and as such should be cleaned using our recommended fabric cleaning products. After the process of cleaning the surface of the material should be treated with Fabric Guard. Detailed Care Instructions and recommended care products are detailed separately in our care and maintenance guide for this cover range.

The Suncover is guaranteed against manufacturing defects for a period of 4 years and should such a defect be found within the first 12 months after cover receipt then then the cover should be returned to our manufacturing warehouse for repair or replacement, at our discretion. A repair will be made if it does not cause any difference in the cover application purposes, the covers installation method or its features. Before such warranty claims we require photos of such defects in order to determine the nature of the defect. The warranty does not cover any damage caused by weather damage (not UV) such as storms or extreme weather events, or accidents, misuse, abuse, negligence or failure of the customer to follow instructions for proper use, care, cleaning and treatment of the fabrics.

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The cover is for self-installation and should be installed carefully the material of the cover can be torn and should be fitted with care. The cover should not be dragged across any surfaces and should be rolled out across the body of the unit during installation. Refer to the specific installation instructions provided with the cover.

During the manufacturing process the highest quality zippers are used for the cover which are exceptionally durable and strong, the zipper is guaranteed for one year, any damage caused by mis-use is not covered by warranty. It is important to understand that the zipper is an integral part of any zip on covers design and during manufacturing the cover is made with a protective layer to help reduce dirt or UV damage. This protective layer should always be put over the zipper to protect its teeth, failure to do so could cause damage to the zipper. If this is damaged zipper replacement charges would apply. See detailed information about zipper protection with the care instructions.

Tear and Rips to the Fabric. Each cover is made according to the shape and dimensions of the item being covered however the covers do not have special pockets, or padded areas over potential stress points on the cover. Extra care should be taken around awnings, aircon units and any sharp or potentially damaging areas. Reinforcement fabric is provided with the cover it is the cover owners responsibility to take care of any potential stress areas on the cover damage at such locations is not covered by warranty.

Allowing water to pool on the cover for extended periods of time can cause the cover to become damaged, in order to stop pooling water after cover installation depending on the specific unit being covered precautions should be taken to prevent long term water pooling.

Each cover is made to order, it is a special order item that cannot be returned or exchanged due to order error or change of mind. Covers are made according to dimensions that are supplied to us by the customer, all covers have some excess allowance in the cover design to allow for fitment, therefore they do not fit skin tight like a glove. Straps are provided with the cover which should be secured after cover installation, even if the cover is left stored in a sheltered location it should still always be properly secured and tied down.

All information provided such as cover weight, fitting times etc are provided as a guide only and do not constitute part of the product description or warranty.

When the cover is removed and not being used it should be carefully stored away, the cover should not be stored damp as this could cause fabric rotting.

Covers should always be applied to clean dry units. Installation of a cover does not mean that dirt cannot get under the surface of the cover various conditions such as weather static, humidity etc can cause airflow that allows dirt to raise under the surface of the cover. Information is provided in our care guide about preventing static build on the body surface of the unit being covered.

Windows made from Perspex, Polycarbonate or other similar compounds are highly susceptible to damage from scratching. It is important to make sure that your windows are adequately protected from potential damage as this is a known issue and is not a cover issue. You should consult the manufacturer of your windows for protective treatments for your windows.

For any warranty claim after the first 12 months of ownership (from date of dispatch from our premises) all freight costs to and from our premises must be paid for by the customer.

This warranty is provided to the original cover purchaser.

Date: 25th June 2015