

CUSTOM MADE COVERS: IT IS IMPORTANT THAT YOU UNDERSTAND OUR TRADING TERMS AND CONDITIONS. All custom made covers are individually made to your specifications, all covers are hand cut and therefore do not have the precision cutting of machinery or laser cutting which means there can be reasonable discrepancies from your requested size and the finished cut size. Normal size increases are between 40mm and 100mm for all made to order covers bigger on either the length or width dimensions, the height can vary slightly between requested size and actual finished size. These dimensions can change depending on the finished size of the cover, larger items are manufactured with bigger allowances in order to fit, our experienced trimmers and sewers will determine the finished size of the cover when they cut the pattern. If the covers supplied have a Major Discrepancy and you feel that they need some modifications or adjustments we will require a photo and preferably some photos to show the fitting / size discrepancies. If the discrepancy is because of incorrect measurements provided to us then any modifications or remanufacturing can incur additional costs on a time and materials costs basis.

"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

WARRANTY :- PERIODS and EXCLUSIONS:- Stormcovers Australia Pty Ltd excludes to the full extent to which it is entitled to do so by law and any or all implied conditions and warranties together with liability for any loss or damage directly or indirectly by the purchaser including special indirect consequential damage or loss of anticipated income or profit. This warranty is not valid outside Australia. It is important to understand that each cover that we supply has a limited lifespan which depends on the type of fabric cover purchased or the weather conditions it is exposed to. Warranty period is detailed on the front of the invoice. Warranty periods, Estimated Life spans and Recommended Usage Information is detailed on the front of your invoice.

All products that we sell detail an estimated lifespan, the lifespan depends on weather conditions and as we cannot predict the weather in advance and its severity we are not liable to any consequential damage to the covers that we supply because of unforeseen weather, this can include high UV conditions, high humidity, high rainfall, cyclones etc. Our estimated lifespan should not be relied on and is indicative only.

The workmanship in Coverworld products are guaranteed to be free of defects at the time of manufacture and should you notice a manufacturing defect within the first 12 months of ownership you will be entitled to a repair or replacement at our discretion. Freight costs to and from our manufacturing / warehouse facility are payable by the customer.

All covers should be properly installed and utilised and used for the purpose they are recommended / intended, for example if you use an indoor cover for outside applications you are not utilising the cover correctly and will not be able to make any claim under the warranty for its performance.

Many of the custom made covers we offer can have their lifespan increased by using protective treatment products please contact us about our protective fabric treatments on 07 5493 1400.

At Stormcovers Australia we offer an extensive range of covers to suit the majority of storage or cover requirements; in many instances the price is reflective of the cover fabric quality. It is normally the case that if you have purchased one of the more expensive covers we sell then you will get the longest lifespan.

Normal wear and tear is not covered under warranty and the look of the covers will change over time, all covers will change their overall appearance due to weather exposure and usage.

You should also read any specific usage instructions supplied with your cover / product, no liability accepted for not following instructions or packaging details. If you are unsure of how to use your cover please contact us prior to initial installation by calling 07 5493 1400 or email to info@stormcovers.com.au

Made to order covers cannot be returned due to order error as all details including measurements should be checked prior to manufacturing. If you have to return your cover due to your ordering mistake a restock fee of \$25 will be charged to cover our administrative costs. Replacement freight costs are payable as charged to us in with the restocking fee in advance before a replacement product will be dispatched. You should request a returns authorisation before sending any goods back to us which require replacing.

If you have ordered a custom made cover, and have any concerns about its fitment please contact us immediately by email info@stormcovers.com.au or phone 07 5493 1400.